

For additional assistance, please contact our mortgage specialists

General Inquiries

Our support teams are available to assist you with:

- Broker Firm registration
- Broker, Agent, and Assistant registration or removal
- Contact information changes & updates
- Scotia Mortgage Authority® website access
- Deal submission process
- Compensation inquiries, and more!

For general and technical inquiries, contact:

scotiamortgageauthority@scotiabank.com

Monday – Friday

9:00 am – 5:00 pm Eastern Standard Time (EST)

Broker Onboarding Officers

For additional assistance, contact your Broker Relationship Manager (BRM), your Broker Lending Manager (BLM), or one of the following Broker Onboarding Officers supporting your region:

Ontario and Atlantic:

Elena Gecaj

(437) 225-6751

elena.gecaj@scotiabank.com

Claudia Vinhal

(514) 241-2077

claudia.vinhal@scotiabank.com

Western Canada, Prairies and BC:

Solomon Leung

(437) 230-5480

solomon.leung@scotiabank.com

Quebec:

Jessica Cyr

(514) 653-7301

jessica.cyr@scotiabank.com